

Financial Services

Your workforce is not ready to meet the challenges.

The skills gap is real—especially in the financial services industry. And the rise of Fintech is only accelerating the challenge. Company leaders worry that these shortages will make it difficult to drive growth, meet increased regulatory requirements, provide innovative products and services and deliver extraordinary customer service. Slow or uncertain responses to these issues could put your organization on its back foot, while your competitors move ahead.

Invest in your talent now.

The financial services industry is critical to the global economy. Investing in talent can help your organization keep pace with the latest industry and regulatory advances. Growing and developing your workforce will ensure that your organization increases productivity and profitability.

Ensure your people strategy supports your business strategy.

Successful organizations are expanding beyond traditional talent models to ensure their people can meet the changing demands of the financial services landscape. You need to promote continuous learning aligned with corporate, regional and branch goals while fostering a standard of compliance and certification that is required to attract and retain critical talent.

With SumTotal you can:



“Employee engagement and compliance are at an all-time high because SumTotal Learn provides the content our people need to do their jobs today and to build skill sets for jobs they may have tomorrow.”

Cathy de Pasquale – Director of Strategic Development and Delivery Department and Senior Vice President, Flushing Bank

1 PWC: Tech Increases Skills Gap in Finserv
2. Deloitte: Global HCM Trends 2017



72% of financial services CEOs are extremely concerned that limited availability of skills threatens their organization's potential for growth.¹

Percentage of financial services organizations **ranking the following as challenges:**¹



Speed of technological change



Changing customer behavior



Cyber threats

Top 4 in Finserv from Deloitte HCM Trends for 2017²



Organization of the Future



Careers and Learning



Talent Acquisition



Leadership

Ready to learn more? Our SumTotal experts work with organizations around the globe to improve organizational performance through people strategies – and we're ready to share our expertise with you.

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