



“We are seeing real benefits in using SumTotal’s cloud solution. We can focus on improving the training we provide to our organization, as opposed to focusing on the IT issues related to managing an enterprise software product.”

Spencer Hyde, Director of Multimedia and Business Development, SkyWest

Business Challenge

Over 40 years old, SkyWest Airlines® is one of the largest regional airlines in the world and partners with the world’s largest carriers. SkyWest has a fleet of 318 aircraft, more than 11,000 aviation professionals and operates more than 1,600 flights daily in North America.

For SkyWest, effective and efficient training for all the different groups throughout the company is essential to success. They needed a cloud-based training program; one that would allow their employees to get the information they need anywhere, anytime, thereby ensuring training is always current.

How SumTotal® Helped

By using the SumTotal Learn: Enterprise (cloud) solution, SkyWest can focus its efforts on effectively delivering critical training to employees, as opposed to spending extra time managing complex IT environments.

SumTotal’s solution provides complete, robust data-center service, software setup and support and secure hardware without using valuable IT resources. This affords SkyWest quantifiable timesaving and cost-saving benefits to IT and allows staff to focus on delivering better services.

Key Metrics

Streamlined support process, reducing the amount of time to get issues resolved

Fewer IT resources required to manage the learning environment

About SkyWest

With a fleet of 349 aircraft, SkyWest’s more than 11,400 aviation professionals operate nearly 1,800 flights each day to 207 destinations throughout North America. As a leading air service provider offering global access to millions of people each month, SkyWest partners with the world’s largest network carriers including United Airlines, Delta Air Lines, American Airlines and Alaska Airlines. SkyWest is known for its industry-leading workforce, exceptional leadership team and continued solid operational and economic performance. The airline is headquartered in St. George, Utah.

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