

Feature Packs and Custom Maintenance Packs

Looking for a cost-effective way to maintain and upgrade your customized TotalLMS™ 8.2 system? SumTotal has a solution. Thanks to numerous enhancements to our products and our extremely agile architecture, you can now enjoy your individual customizations, along with the latest TotalLMS features—all at a significantly lower cost.

With scheduled quarterly releases and affordable package options, SumTotal Feature Packs (FP) and Custom Maintenance Packs (CMP) give you easy access to new functionality, updates, and customer-requested fixes.

Package options put affordable, efficient upgrades within easy reach

SumTotal offers FP/CMP packages designed to best suit your business requirements. Our skilled engineers will assess the effort required to develop, test, and implement your updates. Next, they will rate your custom implementation as Level 1, 2, or 3, so they can help you find and deploy the right FP/CMP option for your specific system needs.

- **A La Carte Package**
Pick an individual CMP or FP straight from a price list. This option gives you the flexibility to evaluate available upgrades and fixes and select only those necessary for your particular implementation
- **FP Package**
If you know you want all three FPs scheduled for release throughout the year, this package allows you to purchase releases in advance—and enjoy a 10 percent discount over the A la Carte option. You'll get the latest functionality at a highly cost-efficient price

- **CMP Package**
Available for Level 1 customized implementations, this option lets you pre-purchase all scheduled FPs and CMPs for the entire year. Buying in advance not only ensures you'll have the most current features and fixes as soon as they are available, but it also secures a 20 percent discount over the A la Carte option

Minimize risks with expert assistance and advance planning

In addition to lowering upgrade costs substantially, SumTotal Feature Packs and/or Custom Maintenance Packs enable you to mitigate the usual risk associated with unscheduled updates while significantly simplifying processes. SumTotal engineers verify your requirements, validate the FP/CMP against your environment, develop any changes needed, and then fully vet and test the final delivery. Moreover, we handle your entire implementation from start to finish, while providing support during User Acceptance Testing. And, armed with foresight of upcoming upgrade releases, you also gain an improved ability to plan for consolidated maintenance to your environments—so your customized TotalLMS system will always remain current.

For more information, please contact us at totalknowledge@sumtotalsystems.com or toll free at 1-866-768-6825 ext. 5603.