

TotalCollaboration helps organizations capture and store tacit knowledge, strengthening talent with real-life experience. Users can easily retrieve this knowledge through contextual-based and indexed searches of discussion threads and documents.

Capture tacit knowledge for future use

- Multi-threaded discussion centers enable community collaboration for capturing knowledge transfer
- Discussions and attached documents can be archived and restored in collaboration centers or as knowledge documents for later use
- Full-text indexing of discussion threads and documents enable quick retrieval of relevant information

Centralized administration

- Analyze usage and activity by center, by user, and by date to identify competency gaps and group learning needs
- Easily monitor and manage collaboration centers and experts

Collaborate with subject matter experts

- Ask questions directly to subject matter experts
- Collaborate in peer-to-peer group discussions

Speed up transfer of knowledge with notifications

- Know the status of the center through notifications
- Quickly query an expert and get a response
- Participate or keep tabs on discussions when active

For more information, please contact us at +1 650 934 9500, or at toll-free +1 866 768 6825, or via email at sales@sumtotalsystems.com.