



MAGNETIC MEDIA TRANSMITTAL FORM

SumTotal Systems, Inc. • 7965 N. High Street, Suite 300 • Columbus, OH 43235

Date:
Contact:
Company:
Fax Number:
Phone Number:

To expedite processing when sending system dumps and/or supporting documentation on magnetic media, please fill out a copy of the form on the bottom of this page and enclose it in the package with your tape. Please send the package directly to the following address:

**Attn: Client Services
ACXIOM
1501 Opus Place
Downers Grove, IL. 60515-5713**

To assist tech support with the processing of your tape, please fax them a copy of the completed form along with a copy of the JCL/procedure used to create the tape. You may optionally scan the documents and email them to tech support. The fax number and tech support email-ID follow:

(614) 781-7200 techsupport@sumtotalsystems.com

NOTE: Please write the following on the tape label and/or a packing slip accompanying the tape: **SumTotal Systems, Inc. Account #1090**

TAPE INFORMATION:	
Number of Tapes:	Volser(s):
Utility used to create tape:	Label Information: SL <input type="checkbox"/> NL <input type="checkbox"/>
Operating System: MVS <input type="checkbox"/> VM <input type="checkbox"/>	
Type: 3420 <input type="checkbox"/> 3480 <input type="checkbox"/> 3490 <input type="checkbox"/> IDRC <input type="checkbox"/>	

NOTE TO ACXIOM: Please call SumTotal Systems tech support at (800) 932-6322 to let them know the tape for incident number _____ has arrived at the Tape Library.

• PHONE: (800) 932-6322 • (614) 781-0036 • FAX: (614) 781-7200 •
