

“With the reporting available, we’ve been able to say how we’ve invested in our people, how has it helped our sales, and how has it helped our business grow.”

**Debbie Collins, Capgemini’s director of MyLearning and University Information Systems Company**

## Business Challenge

Headquartered in Paris, Capgemini is one of the world’s foremost providers of consulting, technology and outsourcing services. Present in 40 countries with more than 120,000 employees, the company helps clients transform to improve performance and competitive positioning.

With a global workforce, Capgemini faced challenges with standardizing and leveraging training across all of its locations. Employees had to go to multiple portals to access training depending on whether it was a global or local offering, and administrators could not see all of the trainings available or duplication across regions.

## How SumTotal® Helped

Capgemini selected SumTotal Learn: Enterprise (cloud) and opted to roll out the system incrementally, beginning with North America and then expanding globally.

Capgemini now uses SumTotal’s LMS to deliver its global curriculum offerings that provide core, role-based training. The company provides training in a variety of settings, including in-classroom training; live, facilitated virtual courses; custom eLearning modules; and downloadable mobile courses. The company also uses social applications to facilitate interaction beyond the classroom.

## Key Metrics

The LMS is second in usage only to e-mail

Greatly improved tracking and reporting capabilities and ability to tie learning to business results.

Able to meet the regulatory reporting requirements.

Tools to demonstrate compliance

## About Capgemini

Capgemini is one of the world’s foremost providers of consulting, technology, outsourcing services and local professional services. Present in over 40 countries with more than 180,000 people, the Capgemini Group helps its clients transform in order to improve their performance and competitive positioning. They offer an array of integrated services that combine top-of-the-range technology with deep sector expertise and a strong command of our four key businesses. The Group reported 2015 global revenues of EUR 11.9 billion.

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